

PROGRAM AGENDA

Thank You
Conference
Sponsors:

GOLD SPONSORS:



SILVER SPONSORS:



BRONZE SPONSORS:



learn.

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network.



SUNDAY • September 26

Time

Registration Open & Exhibit Set-Up (2:00 – 7:00pm) – *Poinsett Ballroom*

MONDAY • September 27

Time

8:00am Check-In / Buffet Breakfast – *Poinsett Ballroom*

9:00am

GENERAL SESSION

Conference Welcome & Overview / Vendor & Sponsor Introductions

9:30am



WELCOME KEYNOTE ADDRESS:

QAD Product & Technology Roadmap

ED BOCLAIR – SVP Global Sales, QAD

Catch a glimpse into the near future in this summary session about the strategic solutions and technologies under research and/or development at QAD. Learn how ongoing changes and challenges in digital transformation and the cloud will translate into innovations in manufacturing and the supply chain.

10:30am

Break / Visit the Exhibits - *Poinsett Ballroom*

CONCURRENT TRACK SESSIONS

TRACK #1 - *Marion Room*

Preventing the Next Semiconductor Shortage & Other Future Supply Chain Disruptions

TERRY ONICA – QAD, Inc.
CATHY FISHER – Quistem, LLC

11:00am

Supply chain disruptions have been the ubiquitous headline this year. You may have even directly experienced supply shortages in your personal life as well. What is really behind this current rash of supply chain disruptions? Is rolling supply shortages the “new normal”? This session will explore the FIVE key processes that are often behind most supply chain shortages and uncover the real root causes of all these supply chain disruptions. You will also learn about the 5-step roadmap for systematically addressing these root causes to prevent future supply chain disruptions.

TRACK #1 - *Marion Room*

Leveraging Data Through Dynamic Visualizations & a Digital Experience

ALEX OLIVERI - Progress

Getting your QAD data archived in a scheduled, scalable and configurable way is extremely important but accessing that data in a timely, intuitive and extensible way can provide invaluable business insights. Office 360 subscriptions are ubiquitous and with that comes Power BI which is an extremely powerful and intuitive tool. For a more strategic solution, you will also see how an enterprise DXP can add value to your digital presence through a multi-channel and highly personalized corporate portal. Data is key. This session shows dynamic and powerful solutions to leverage your data for all stakeholders within your ecosystem.

12:00pm

Luncheon / Networking - *Poinsett Ballroom*

CONCURRENT TRACK SESSIONS

TRACK #1 - *Marion Room*

EAM: How to Connect What You Need and the People Who Can Do It!

NANCY MAJURE – QAD, Inc.

1:00pm

Got parts? Got people? You need both in the right place at the right time to keep your plant running at optimum capacity. Come check out how enhanced parts planning and new Gantt chart scheduling capabilities in QAD’s EAM can take your Maintenance organization to the next level.

SPONSOR TRACK - *Furman Room*

CyberQuery Case Study

SPEAKER(S) TBD
Cyberscience

This session will show how QAD users use CyberQuery to help with Production and Inventory. The presenters will also show how CyberQuery is used to generate QAD reports, integrated with some additional data sources, and automatically scheduled and sent to various users.

2:00pm

Break / Visit the Exhibits - *Poinsett Ballroom*

Cybersecurity: Are You Prepared?

RANDY BUCKNER – Adaptivity, Inc.

2:30pm

The recent Colonial Pipeline ransomware attack has increased the pressure on many organizations to examine their own security preparedness. Not only do you need to work to prevent issues but you need to be ready to respond quickly if something does happen and selling the cost to do this is not always easy unless you’ve already been attacked. We’ll cover some key points in this area and address some ways to help pitch this to the executive team.

Case Study: Critical High Performance Traceability Achieved

BOBBY YEOMANS - Strategic Information Group

When non-stop serialization from raw materials all the way to end user manufactured products was a critical requirement, this manufacturer turned to Strategic. Hear how item-level traceability, or serialization, was achieved through integration of a custom MES system to QAD ERP using Dell Boomi.

3:00pm

Break / Visit the Exhibits - *Poinsett Ballroom*

PROGRAM AGENDA

TRACK #1 - Marion Room

TRACK #2 - Furman Room

Complete Customer Management

KELLY ANDREWS – QAD, Inc.

Providing your customers with a great customer experience is easier than ever with the QAD Adaptive User Experience. This session will show you how easy it is to manage the entire sales lifecycle including responding to general customer requests, providing quotes, creating, and shipping sales orders, and processing credits or returns. You can also manage promotions and contracts with the newly competed Trade Activity Management App.

The Effective QAD User: Navigating QAD

SCOTT DULECKI – Sungate Solutions

QAD is so flexible that you can often find a way to do something before finding the fastest or most effective way to do it. That flexibility can be a blessing and a curse. In this session, Scott will show ways to get things done without reams of sticky notes, cheat sheets, and photocopied pages of chicken scratch so that you can become a more effective QAD user!

4:00pm

5:00pm-6:30pm

Vendor Hall Reception – Poinsett Ballroom

TUESDAY • September 28

7:30am

Buffet Breakfast / Visit the Exhibits - Poinsett Ballroom

8:30am

GENERAL SESSION

PANEL DISCUSSION: *Where's That Shipment? Managing a Distant Supply Chain*

TAMIKA BELL – Endura Products | JIMMY BROWN – Magna Exteriors

Today's global manufacturing world means that while some parts come from local suppliers, others come from hundreds or thousands of miles away. Whether they're sister facilities linked with DRP or hands-off suppliers, you need to send orders, receive materials, and track inventory in between, whether you own it or not. In this panel discussion, Tamika Bell from Endura Products and Jimmy Brown from Magna Decostar will talk about their companies' experiences and challenges along with some of the ways they have addressed them and things they will look at in the future.

9:30am

Break / Visit the Exhibits - Poinsett Ballroom

CONCURRENT TRACK SESSIONS

TRACK #1

TRACK #2

Endura Optimizes Resources and Gains Peace of Mind with Strategic's MSERV

SUZY RENO – Strategic Information Group
TAMIKA BELL – Endura Products

Hear how partnering with MSERV helped Endura shift day to day system administration to optimize IT resources and talent, obtain a complete view of the health of QAD ERP and all integrated systems for pro-active system planning, and gain real-time issue resolution and disaster recovery management for complete peace of mind.

Hidden Gems in EAM

ED SALAMON – Adaptivity, Inc.

Are you thinking of using EAM or using it already? Do you still feel like something is missing? Many people don't fully utilize their EAM tools because it is not always clear what it can do based on what the features are called. We'll explore a couple of these "hidden gems" that may allow you to quickly gain some process improvement once you understand what they can do.

10:00am

11:00am

Break / Visit The Exhibits - Poinsett Ballroom

Life Sciences: What's Changed Post-Pandemic?

JENNIFER PETROSKY | GARY WASSERMAN
QAD, Inc.

Given the demand for critical care equipment like ventilators, personal protective equipment, and key medicines, life sciences companies were left scrambling in the pandemic to produce and, in some cases, source these important life sustaining products at an unprecedented rate. While the collaboration amongst manufacturers both within the life sciences domain and across the ecosystem was truly admirable, the question that now remains is what happens next? Are manufacturers ready for the next disruption? Join this session to learn about key trends we're seeing across the life sciences industry post-pandemic.

Subverting Block Chain

BORIS GONCHAROV - Amatas

Boris Goncharov, CEO of Amatas, will address blockchain technology vulnerabilities and provide real-life examples of how it can be attacked or subverted as well as the impacts and implications for blockchain adopters and users. Attendees will receive practical advice on strategy, risk mitigation approaches, and security best practices required to maintain digital trust and ensure this revolutionary technology's resiliency.

12:30pm

Conference Wrap-Up & BOD Elections / Box Lunch & Prize Drawings

Westin Poinsett Greenville

120 S. Main Street
Greenville, SC 29601
(864) 421-9700



OVERVIEW

The Westin Poinsett Hotel is rich with history and just moments from attractions including the Greenville Zoo and the Bon Secours Wellness Arena. Greenville's best shopping and dining are within steps of our hotel as well. Gorgeously appointed rooms and suites are designed to enhance your well-being, and include the famous Heavenly Bed® and Heavenly Shower/Bath®. Stay fit and focused with a visit to the WestinWORKOUT® Fitness Studio, or stop by Spoonbread Restaurant for delicious, Southern-accented cuisine.

SEUG Conference Rate:

\$169/night (sgl/dbl)

Reservations:
(864) 421-9700



TRANSPORTATION

The Westin Poinsett is approximately 25 minutes from Greenville-Spartanburg (GSP) International Airport. Taxi and ride-share (Uber, Lyft, etc.) range anywhere from \$25-\$35 one way depending on time of arrival/departure. Valet parking is \$20 per day for hotel guests. Self-parking is also available for guests at \$7.00/day.

SPEAKERS and SESSIONS SUBJECT TO CHANGE